

LINA ALREHAILI

Systems Delivery & Modernization Consultant

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SUMMARY

Lina is a Systems Delivery & Modernization Consultant with 3+ years of experience, primarily at Deloitte & Touché. Her expertise spans Project Management Office (PMO), Agile Delivery, Business Analysis, and Process Re-engineering. Lina is skilled in delivering complex transformation projects and driving digital innovation. Her strong technical background in software development and DevOps complements her ability on delivering innovative solutions and driving digital transformation.

EXPERIENCE

Systems Delivery & Modernization Consultant

Deloitte

09/2022 - Present Riyadh, Saudi Arabia

- Digital Transformation Project to Design a Core Revenue-Generating System:**
 - Collaborated extensively with the PMO and functional teams to gather and document comprehensive 8-layer BRDs, including detailed user stories and process maps (using BPMN 2.0 standard notation).
 - Identified and analyzed business needs by working closely with stakeholders across departments to understand their goals, challenges, pain points, and observe processes to define requirements.
 - Served as the SPOC for collaboration tools, working closely with the development team to enhance and resolve sudden issues.
 - Guided over 100 individuals on the access and licensing of tools, and prepared an access guide documentation.
 - Prepared and led workshops on current and future system design, incorporating best practices.
 - Facilitated validation sessions with the client to obtain approvals and ensure alignment with project objectives.
- Demand Management and Change Management:**

Conducted demand forecasting, prioritized business needs, and implemented IT governance processes. Developed and monitored key performance indicators to ensure efficient resource allocation and compliance with regulatory requirements. **Key accomplishments include:**

 - Developed an enhancement document to improve the existing demand management tool.
 - Prepared weekly demand status reports for General Managers.
 - Assigned approved demands to appropriate teams.
 - Monitored demand progress and provided regular updates to client.
 - Identified opportunities to improve demand management processes.

UI/UX Designer Bootcamp

Coding Dojo

05/2022 - 09/2022 Remotely (Virtual)

- Scholarship (By Saudi Digital Academy): Successfully selected from a competitive pool of 16,000 applicants (Only 50 are selected).
- Overview: UX/UI thinking and methodology, and producing mobile and web products that exemplify real-world design. By following industry standard processes, resulting in portfolio-ready products that demonstrate skills that will make them competitive in the current day digital workforce.

KEY ACHIEVEMENTS



Academic Excellence

Graduated from a prestigious technical university, ranked #1 in the region and #3 globally as the oldest tech university by a **scholarship** from the Kingdom of Saudi Arabia.



Competitive Selection

Successfully secured a competitive **scholarship** from the Saudi Digital Academy for a UI/UX bootcamp, selected among 16,000 applicants



Project Excellence

Contributed to a **winning Deloitte project** in 2024, demonstrating exceptional skills and dedication, and received recognition as the most outstanding team member, showcasing exceptional performance and contributions to project success.

SKILLS

Agile Project Management Office

Business Process Design & Re-engineering

Software Development Life cycle

Business Analysis

Product Management

Demand Management

DevOps Products (Jira, Confluence, Github and Bitbucket)

CERTIFICATIONS

DevOps Foundation

DEVOPS INSTITUTE

Professional Scrum Product Owner (PSPO)

Scrum.org

Professional Scrum Master (PSM)

Scrum.org

CIW User Interface Designer Certification

PSI Services LLC

Google Cloud's Apigee API Platform

Coursera

EXPERIENCE

Full Stack Developer

Saudi Digital Academy

📅 09/2021 - 05/2022 📍 Riyadh, Saudi Arabia

- Improved code efficiency through implementing Java OOPS with advanced data structures.
- Improved system efficiency through implementing modern frameworks and enhancing DevOps practices.
- Developed a comprehensive web application using a front-end stack.
- Successfully integrated testing into a DevOps lifecycle.

Frontend Developer Internship

ETTS Elektronik

📅 06/2018 - 07/2018 📍 Istanbul, Turkey

- Improved application reliability through development of new features and bug fixes using AngularJS.
- Improved user engagement by contributing to ReactJS UI development for e-commerce AI project.

Web API Developer Internship

Erlab Technology

📅 07/2019 - 08/2019 📍 Istanbul, Turkey

- Improved data retrieval efficiency by querying data with web services using C#.
- Executed 2 web API projects on local and web hosts.

EDUCATION

Bachelor's Degree in Computer Engineering

Istanbul Technical University

📅 09/2015 - 09/2020 📍 Istanbul, Turkey

Foundation Degree

King AbdulAziz University

📅 09/2014 - 09/2015 📍 Jeddah, Saudi Arabia

CERTIFICATIONS

Power BI - Building Dashboard

Kubicle

Computer Engineering Specialist

Saudi Counsel of Engineers

PASSIONS



Innovation and Transformation

Passionate about empowering clients by providing them with the knowledge and tools to make informed insurance decisions.



Continual Learning

Committed to personal and professional growth through ongoing learning in professional development programs to enhance skills and broaden industry knowledge.



Technical Proficiency

Engaged in communities related to the latest technological advancements and industry trends to maintain a high level of technical expertise



Inspiring Others

Share knowledge and experience to inspire and motivate colleagues, fostering a positive and collaborative work environment.